



Privacy Policy

One of Mafwa Theatre's main priorities is the privacy of our visitors. This Privacy Policy document contains types of information that is collected and recorded by Mafwa Theatre and how we use it.

It lets you know the types of information we might hold, how and where we'll use it once it's been collected and how we will keep it safe. We'll always aim to be very clear when we ask you to share any information with us and won't do anything with it that is unexpected.

Sharing your information is not compulsory but providing us with certain pieces of data will help us to give you the best possible service we can.

If you want to contact us about this privacy notice or anything to do with your data at Mafwa Theatre, you can contact us by:

phone: 07754294220

email: mafwatheatre@gmail.com

post: Mafwa Theatre CIC, Patrick Studios, Leeds, LS9 7EH

How we collect personal information

We'll collect information from you in several different ways. Most of the information comes directly from you and with your consent when you buy a ticket or to an event or purchase an item on the website, in person or over the phone. We also gather some information when you browse our website, answer a survey, or email us with feedback.

The types of personal information we collect

We only collect personal information that is essential to our operation as a business and which allows us to fulfil our obligations to our customers, provide good customer service; maintain our records and accounts and to develop and promote our work.

How we use personal information

The information we collect about you helps us to provide you with the best service; to better understand what you need from us, and to make sure you don't miss out on information about our upcoming projects and events.

How we manage and protect personal information

We will never share your personal information with any third parties for marketing purposes without your prior consent. We will never sell, rent or trade your personal information.

To fulfil our contract with you it's sometimes necessary for third party providers to have access to your data so that they can perform services on our behalf (for example we use mailchimp to send out email information).

What are your rights?

Every email you get from us will include details about how to change your communications preferences and how to unsubscribe from future communications.

You have the right to ask us to stop or change how we use your personal information including for marketing purposes. You can do this by phoning, emailing, or in writing using the contact details below.

You have the right to get the information we hold on you corrected. If you have any concern about the accuracy of your personal data, please let us know using the details below.

You have the right to be forgotten; if you would like us to remove the personal information we hold about you, please contact us using the details below.

You can request details of personal information that we hold about you by contacting us and providing a description of the information you would like to see, together with proof of your identity.

It is easy to access and amend the personal information that we hold on you. You can do this over the phone, via email, or in writing using the following details;

phone: 07754294220

email: mafwatheatre@gmail.com

post: Mafwa Theatre CIC, Patrick Studios, Leeds, LS9 7EH

You have the right to lodge a complaint with The Information Commissioner's Office.

Further Information and updates to this notice

The Mafwa Theatre website is owned and operated by Mafwa Theatre CIC. Company No. 12262141. For the purpose of the Data Protection Act 1998 and EU GDPR the data controller is Mafwa Theatre CIC, Patrick Studios, Leeds, LS9 7EH.

This notice was updated on 1 April 2024. It may be necessary to update it from time to time to reflect changes to our business operations or to legislation. Updates will be posted on this page – please check back from time to time. We may also inform you directly of any changes.